

1995

CEO Report (Year in Review) from the 1995 Annual Report

- ✓ Took on a new corporate identity with the name Coleman Professional Services, which was a natural outcome of the new direction Kevin Coleman has taken in the past few years.
- ✓ New computer equipment and trained, responsive staff made Coleman more efficient. Coleman has the ability to set appointments instantly in Kent or Ravenna-regardless of which location the client chooses for service or which building is called.
- ✓ This year, Coleman therapists were able to reduce by 14 percent the total sessions a typical client needs for psychotherapy.
- ✓ The percentage of clients who either have insurance or pay for services themselves is increasing, while we also remain dedicated to serving individuals on Medicaid and Medicare.
- ✓ Continue to work with networks of organizations in Portage County, northeast Ohio and throughout the State in order to continue to provide quality mental health services.

Coleman Professional Services Facts and Figures 1995

- ✓ Last year, Coleman Professional Services reduced by 129 days (when compared to 1994) the total number of days of psychiatric hospitalization needed for adult Portage County residents.
- ✓ After five sessions, counseling clients are tested to gauge their progress. Last year, most reported fewer symptoms and an increased sense of well-being.
- ✓ Last year, Coleman Professional Services was able to reduce the average number of counseling therapy sessions necessary for successful treatment from seven to five – a 14-percent reduction.

- ✓ In 1995, Coleman Professional Services became an approved provider of continuing professional education. Any licensed counselor or social worker in Ohio can apply training received here toward licensing renewals. This status was granted to Coleman last year by the State of Ohio Counselor and Social Worker Board.
- ✓ An intense survey conducted by the Commission on Accreditation of Rehabilitation Facilities (CARF) resulted in another three-year accreditation.

Memberships, Partners and Associates 1995

- Alliance for the Mentally Ill
- Blick Clinic
- Family and Community Services of Catholic Charities
- International Association of Psychosocial Rehabilitation Services
- Kent Police Department and EMS
- Kent Social Services
- Kent, Ravenna and Aurora Chambers of Commerce
- Massillon State Hospital
- Mental Health and Recovery Board of Portage County
- Mental Health and Recovery Network
- National Community Healthcare Council
- National Rehabilitation Association
- Ohio Council of Community Mental Health & Recovery Organizations
- Ohio Department of Development
- Ohio Department of Mental Health
- Ohio Rehabilitation Services Commission
- Portage County Board of Mental Retardation and Developmental Disabilities
- Portage Children's Center
- Portage County Drug and Alcohol Abuse Services
- Portage County Sheriff
- Portage Metropolitan Housing Authority
- Ravenna Police Department and EMS
- Robinson Memorial Hospital
- Summit County Board of Mental Retardation and Developmental Disabilities
- Target Care
- Townhall II
- Trumbull County Board of Mental Retardation Developmental Disabilities (Fairhaven)
- Windsor Hospital

*Document 26: Partial List of Licensed and Certified Staff at Coleman in 1995

Continuous Coleman Improvements: New Services of 1995

- ✓ New this year is the Older Adult Support Program that helps persons 65 or older with depression, anxiety or adjustment issues. Operated in partnership with Target Care, the new program includes individual and group psychotherapy, activity therapy and psychiatric services.

- ✓ Portage County children in crisis can now receive Coleman Professional Services' 24-hour evaluation and prescreening. The new program is the result of collaboration with the Portage Children's Center.
- ✓ Franklin House, an intensified behavioral management residential service, opened in 1995. The service is a new alternative treatment for people who frequently used the crisis residential facility or hospitalization.
- ✓ Last year, Coleman Professional Services began providing psychotherapy, psychiatric care and other mental health services to inmates at the new Portage County Correctional Facility. Our therapists also provide evaluations to assist judges in the administration of justice.
- ✓ The Clozaril Program expanded last year to serve 23 persons. Clozaril is a new drug that has produced remarkable results for clients whose systems resist other medications for schizophrenia. It has allowed many clients to stay out of the hospital and lead productive lives.

Kevin Coleman Foundation Update

In 1995, the Foundation established the "Kevin Coleman Foundation Endowment" with an initial amount of \$50,000. Interest from this fund will be used to help provide quality mental health services to anyone, regardless of income.

Last year, donors across the country gave \$16,000 to set up the "William and Arlene Burns Residential Endowment Fund" to assist the homeless mentally ill find decent housing. Contributions also enabled the Foundation to provide a construction grant of \$40,000 for Coleman Apartments.

In addition, donations were used to redecorate Franklin House with curtains and furniture; purchase books and educational videos for grief and parenting groups; provide computer software to help clients in their job searches; provide meals for clients at the Center of Hope and Mobile Meals sites; and give clients an opportunity to gain skills at the State Alliance for the Mentally Ill Conference.

*Document 27 (a,b): List of contributors at the time of the 1995 Annual Report (2 pgs.)

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Fiscal Summary for 1995

Coleman Professional Services has assets of nearly \$3 million and a net worth of slightly more than \$1.6 million. The total revenue for the fiscal year 1995 was \$6.5 million, an increase of over 13 percent from 1994. Operating surplus was retained in the company for capital improvements, new equipment and development of programs.

*Document 28 (a,b): Financial Statement of 1994-95 Fiscal Year for the 1995 Annual Report (2 pgs.)

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1995 Accreditation and Licenses

- ✓ Commission on Accreditation of Rehabilitation Facilities, for Residential, Vocational, Community Mental Health and Psychosocial Programs
- ✓ Ohio Department of Mental Health
- ✓ Ohio Department of Health

*Document 29: Record-Courier Article on Kent Chamber of Commerce Business After-Hours of Coleman Professional Services building (dated 01/24/95)

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[CARF](#) accredited in Behavioral Health, Vocational, and Psychosocial programs. Ohio Department of Mental Health, and Ohio Department of Health.

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