

1992

Statistics for 1992 from the 1993 Annual Report

<i>1992 Distribution of Clients in Programs</i>		
<i>Program</i>	<i>Number of Clients in Program</i>	<i>Percentage of Clients in Program</i>
Residential	73	3
Crisis Respite Unit	137	5
Vocational Rehabilitation	170	6
Partial Hospital	176	6
Case Management	464	16
Psychiatric Services	709	25
Counseling	1121	39
TOTAL CLIENTS		2850

Kevin Coleman Center Facts from “All About the Kevin Coleman Center” (dated 02/18/92)

WHAT IS THE KEVIN COLEMAN CENTER?

- The Kevin Coleman Center is a non-profit mental health and rehabilitation agency offering counseling services to adults in need but not seriously ill and providing a wide range of vocational rehabilitation and support services to persons seriously mentally ill.

HOW MANY PEOPLE ARE AFFECTED BY MENTAL ILLNESS?

- One in every four families in America is touched by some form of mental illness.

WHAT IS THE ROLE OF A COMMUNITY MENTAL HEALTH CENTER?

- The Kevin Coleman Center believes persons with a mental illness should have access to service in their own community.
- Twenty-five years ago there were nearly 24,000 patients in Ohio’s psychiatric hospitals, while just 13,000 persons were receiving services in their communities.
- Today only 4,000 patients remain in state psychiatric hospitals while over 155,000 persons in need are being treated in their own community through an agency such as Kevin Coleman.
- Kevin Coleman is part of an innovative Ohio system that is ranked 5th in the nation.

WHAT IS THE OBJECTIVE THE KEVIN COLEMAN CENTER?

- The Center strives to provide comprehensive mental health services so that persons in need can be integrated into their community, find meaningful work if possible, achieve independence, and help reduce the isolation and stigma

of mental illness.

WHEN WAS THE CENTER CREATED?

- The Center was established by concerned Portage County residents February 1, 1978, and has provided more than a decade of care for the disabled.

WHERE IS THE CENTER LOCATED?

- Counseling and vocational rehabilitation services are at 275 Martinel Drive in Kent.
- Most other services and administration offices are in the main facility at 3920 Lovers Lane, Ravenna, near Robinson Memorial Hospital.
- The Center also operates a group home in Ravenna.
- The Task Force janitorial service and Premier Screening are on Martinel Drive, Kent.
- Sage Computer Services is located at 2717 Arlington Road, Akron.
- The Center owns several apartments for persons with severe mental illness.

WHERE DID THE CENTER GET ITS NAME?

- The Center's name honors the late priest-psychologist, Fr. Kevin Coleman, who, before his death in 1973 at the age of 42, was a pioneer in establishing community mental health services in Portage County.

HOW LARGE IS THE KEVIN COLEMAN CENTER?

- The Center has 122 employees and a budget of \$5,518,116.

WHAT IS THE EDUCATIONAL LEVEL OF THE STAFF?

- Bachelor's degrees and above are held by 65 percent of the staff. 25 percent have master's degrees. Seven staff members have earned M.D. or Ph.D. degrees.

HOW MANY PERSONS DOES THE CENTER SERVE?

- During fiscal year 1991 the center served 2,628 persons in all programs. The average cost per person in the period was approximately \$594. The annual cost for a state hospital resident was \$73,482 in 1989. Approximately 11,000 contacts each year are made by phone and walk-ins at the crisis unit.

WHO IS ELIGIBLE FOR SERVICES?

- The Center serves persons 18 years and older primarily from Portage County. Persons from Summit County and throughout northeast Ohio with disabilities may be eligible for some of our programs. Services are provided to all persons regardless of race, sex, religion, sexual orientation, handicap or national origin.

WHAT COMMUNITIES DOES THE CENTER SERVE?

- We serve persons from most Portage County communities. A significant number come from Kent, Ravenna, Atwater, Aurora, Deerfield, Garrettsville, Mantua, Mogadore, Rootstown, Streetsboro and Windham. Some come from Brady Lake, Brimfield, Diamond, Hartville, Hiram, Randolph, Suffield, Tallmadge and Twin Lakes. Persons are from every economic and educational level.

IS THE DEMAND FOR SERVICE GROWING?

- The Center has been successful in responding to an increased need for service. In fiscal year 1991, the number of persons served by case management increased by 38 percent to 476 persons. Psychiatric services had an increase of 14 percent while the counseling and residential programs served nine percent and eight percent more people respectively.

WHAT RECENT PROGRAMS HAVE BEEN ADDED?

- In 1991, the Center purchased and is rehabilitating two properties to provide housing for the homeless mentally ill.
- The Center is participating in a county-wide consortium of job development representatives to coordinate job placement for persons with disabilities. The consortium includes Kent State University, Kent City Schools, the Portage County Board of Mental retardation and Developmental Disabilities and other organizations. A related employment service will be located in the business community to offer job services in an environment free of the stigma of mental illness.

WHAT DO LOCAL PROFESSIONALS SAY ABOUT KEVIN COLEMAN?

- In a recent community survey, 82 percent of the health professional who knew about the center and referred clients here rated the center good and excellent overall. "In the general public's opinion you present a caring and helpful organization – much needed in our community," one respondent said. "Kevin Coleman has been really great, providing excellent services – especially with all the budget cuts," a Robinson Memorial Hospital social worker said.

WHAT DO CLIENTS AND FAMILIES SAY ABOUT KEVIN COLEMAN?

- "You do little things that make us feel like people, like we really count. You say hi to us in the hall and call us by name. Sometimes you shake our hand or sometimes give us a light touch on the shoulder as you walk by. It's these little things that tell us how much you really care." – From a client
- "If it were not for the Kevin Coleman Center, our son's life would have so little value for him. It provides so much that we cannot. I wish every community had a Kevin Coleman for persons with a mental disability," a parent said. Another parent writes, "How thankful I am that I finally found a good, decent, caring home for my son, once a street person. I will ever be grateful to Kevin Coleman."
- "The staff at Kevin Coleman lets people become souls of their own without pushing them a certain direction." – From a client

HOW DOES OTHER OHIO MENTAL HEALTH CENTERS VIEW KEVIN COLEMAN?

- The Center is considered a model agency and is often invited to provide consultations for other agencies throughout Ohio.
- "Kevin Coleman has made significant, progressive contributions to improving services for persons who are severely mentally disabled," Deacon of the Ohio Department of Mental Health Ellen Colom said.

IS THE CENTER ACCREDITED?

- The Center is accredited by CARF, the commission on Accreditation of Rehabilitation Facilities. Our latest accreditation is based on the new mental health standards for which we were only the second agency in the United States to apply.

WHAT MEMBERSHIPS AND LICENSES DOES THE CENTER HOLD?

- The Center holds licenses from the Ohio Department of Health, the Ohio Department of Mental Health and the Ohio Board of Pharmacy. The Center is a member of the National Council of Community Mental Health Centers, the Ohio Council of Community Mental Health Centers, the International Association of Psychosocial Rehabilitation Services and the National Alliance for the Mentally Ill. The center is also active in the Kent and Ravenna Chambers of Commerce.

HOW DOES THE CENTER COOPERATE WITH OTHER AGENCIES?

- The Kevin Coleman Center works closely with other helping agencies so there are no costly duplication services.
- The Center has Affiliation Agreements with the Portage County Mental Health Board, the Portage County Children's Services Center, Townhall II, the Community Action Council, Portage County Alcoholism Services, Safer Futures, Massillon State Psychiatric Hospital, Fallsview Psychiatric Hospital, Kent Visiting Nurse Association and the Ohio Bureau of Vocational Rehabilitation. The Center also works closely with Kent State University, Robinson Memorial Hospital, the Portage County Department of Human Services, the Ravenna and Kent Police Departments, the Portage County Sheriff and the Portage County Municipal Court.

IS THE CENTER AFFILIATED WITH A RELIGIOUS ORGANIZATION?

- Although the Kevin Coleman Center is proud to bear the name of an important religious and community leader and shares a dedication to human values, the Center has no ties to any religious organization. Today's services hardly resemble the simple seeds planted by Fr. Kevin Coleman, but they are kept alive by the same compassion, spirit and commitment.

WHO GOVERNS THE CENTER?

- The Center is run by an eleven-member board of trustees made up of community residents. Day to day operations are under the direction of the executive director.

WHO IS THE PRESIDENT OF THE BOARD OF TRUSTEES?

- Board President is William Nome, law partner with Arthur Nome & Associates. Vice President is Byron McCandless, retired professor, Kent State University. Timothy Trowbridge, account executive, Butler Wick & Company, is treasurer. Other trustees are Kay Dunlap, diaconal minister at the United Methodist Church of Kent; Frank Francis, Goodyear Tire & Rubber Company, retired; Barbara Keyser, ESL coordinator, Kent City Public Schools; John Lehman, budget director, University of Akron; Jeff Graham, a real estate and insurance broker; Viola Morofka, professor, Kent State University; Les Smeach, director, Schlabig & Associates; and Lillie Smith, teacher at Kent Roosevelt High School.

WHO IS THE EXECUTIVE DIRECTOR?

- Nelson Burns, MRC, has been the executive director since 1985. He holds a master's in rehabilitation counseling from Bowling Green State University, is a licensed professional counselor, past president of the Ohio Chapter of the International Association of Psychosocial Rehabilitation Services and serves as a board member of the board of trustees of the Commission on Accreditation of Rehabilitation Facilities in Tucson, Arizona.

WHAT PROGRAMS ARE PROVIDED?

- The Counseling program provides individual and group counseling services to persons in need.
- The Vocational Rehabilitation program helps persons who experience some type of severe mental illness become

successful at meaningful work.

- The Community Support program assists those who are severely mentally disabled with appropriate mental health services so they can remain in their community.

WHAT SERVICES ARE AVAILABLE THROUGH THE COUNSELING PROGRAM?

- Counseling can help persons negotiate life's problems – everything from divorce to the death of a loved one, to depression, anxiety and other difficulties.
- Family, marital and relationship counseling is available. There is an adult sex offenders group (for adults who have abused children, a group for women survivors of childhood sexual abuse and group treatment for individuals involved in domestic violence.

HOW ARE PERSONS ASSISTED THROUGH THE VOCATIONAL REHABILITATION PROGRAM?

- Innovative programs have helped develop a statewide reputation for Kevin Coleman's vocational services. In contrast to traditional programs, the Center employs workers in environments with non-disabled people to achieve more success in the transition to competitive employment. An important goal is to help persons develop good worker characteristics.

WHAT REHABILITATION ENTERPRISES DOES THE KEVIN COLEMAN CENTER OPERATE?

- The purpose of the Center's businesses is to rehabilitate and employ persons with disabilities.
- Sage Computer Services provides data entry and computer programming services.
- The Task Force is a janitorial company that can take care of many cleaning needs.
- Franklin Mills Consultants offers Employee Assistance Programs, outplacement counseling, career development, management development and training. Franklin Mills counselors are also available for individual, marital and family therapy.

WHAT COMMUNITY SUPPORT SERVICES ASSIST PERSONS WITH MENTAL DISABILITIES TO REMAIN IN THEIR COMMUNITY FOR TREATMENT?

- The crisis intervention center is open to the community 24 hours everyday and marks the beginning of a new way of life for many people in crisis.
- In an eleven-bed crisis residential facility, persons in crisis and at risk of hospitalization can be stabilized so they can remain in their community. In a twelve-bed group home, integrated living environments provide residents with many educational and social experiences to help develop independence. The Center places persons in 57 licensed apartments and assists them in independent living.
- Many persons benefit from the day treatment program. Clients who participate in several programs have a case manager to coordinate services and provide links with services available in the community.

HOW ARE THE CENTER'S SERVICES FUNDED?

- The Portage County Board of Mental Health provides 34 percent of the Center's revenues from local levies and state funds for services provided to Portage County residents. The remainder of the revenue comes from a sliding scale of client fees, third party insurance and revenues from the Center's rehabilitation enterprises.

DO PERSONS IN NEED RECEIVE FINANCIAL ASSISTANCE?

- Close to half the persons we serve have annual incomes of less than \$8,000. Fees are based on ability to pay. No one in need is ever turned away because of inability to pay.

WHO SUPPORTS THE CENTER WITH VOLUNTARY CONTRIBUTIONS?

- Recent donations to the Center came from the Ravenna United Fund, the Kent Jaycees, the Emerson Sterling Charitable Trust, the Kent Rotary Club, the Timmons Foundation, the R.C. and Katharine Musson Foundation and local corporations and individuals.

DOES THE KEVIN COLEMAN STAFF CONTRIBUTE TO THE CENTER?

- Yes. In the last year the staff gave over \$3,000 to the endowment fund. In addition, the staff contributed \$3,249 to the United Way campaign,

WHY DOES THE CENTER NEED TO RAISE ALTERNATIVE FUNDS?

- The Center faces a leveling off of additional funding. Funding from the Mental Health Board will continue to play an important but decreasing role in the Center's funding. In the past five years of the Portage County Board of Mental Health's share of the Center's funding decreased from 56 percent to just 34 percent. In the same period, the Center served more people, added more programs, and expanded the budget by 120 percent.
- The failure of three mental health levies in the last year has forced cuts of at least \$365,000 in services at the Kevin Coleman Center. The result for some of our county's most vulnerable citizens is more stress brought about by worsening economic unemployment, poverty and homelessness with fewer mental health workers and reduced services to help.
- As a creative response to the changing patterns of federal, state and county funding, there is a need to develop long-term, independent sources of funds for mental health services in Portage County.

WHAT ARE THE CENTER'S LONG-RANGE NEEDS?

- The Center needs more space for counseling, vocation rehabilitation and administration
- There is a need to expand permanent housing for persons with mental disabilities by purchasing or building units.
- We need to improve transportation for clients.

WHAT IS THE KEVIN COLEMAN FOUNDATION?

- The Kevin Coleman Foundation is an independent, non-profit corporation organized in 1988 for the purpose of providing an independent source of funds for mental health in Portage County. The Foundation raises money and award funds for Portage County mental health services.

HOW IS THE FOUNDATION RELATED TO THE KEVIN COLEMAN CENTER?

- The president and the executive director of the Center serve as trustees on the Foundation. Seven additional trustees serve from the community.

WHO IS THE PRESIDENT OF THE FOUNDATION?

- David Green, president of the Hall-Green Insurance Agency, and former president of the Ameritrust Bank in Kent, is the president of the Foundation. Karen Gorby, Job Training Coordinator at Kent Roosevelt High School, is vice president. Nelson Burns, executive director of the Kevin Coleman Center, is secretary and treasurer.
- Other trustees: Jance Lentz-Hatch, an artist who has works exhibited at Bonfoey's Company in Cleveland, the Fisher Gallery, in Washington D.C., and the Gallery Madison 90 in New York City. Portage County Common Pleas Judge Jerry Hayes is Adjunct professor of law at the University of Akron. He is also host of the National Public Radio program "The Benchbook." Leon Fenstermacher is retired. Thelma Leppo is retired from Leppo Equipment in Tallmadge. Carl W. Shallenberger, CLU, ChFC, owns Shallenberger Associates. The Center's

executive director and board president also serve as trustees of the Foundation.

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